Confidence Auto Group (CAG) is a family-owned and operated automotive dealership with a reputation for providing exceptional customer service and high-quality workmanship. Our mission is to treat every customer like family, ensuring their vehicle is safe and receives quality service. Coastal Bend Ford in Beeville, Texas is looking for a dedicated and skilled Service Technician passionate about delivering superior service and maintaining our company's reputation for excellence to join our team.

## **Job Summary:**

As a Service Technician, you will diagnose, repair, and maintain a wide range of vehicles. You will work closely with our service team to ensure every vehicle is serviced promptly and efficiently. This position requires strong technical skills, attention to detail, and a commitment to providing top-notch customer service.

### Why Choose Us:

- 401k Match
- Health Insurance Plan
- Dental Plan
- Vision Plan
- Prescription Plan
- Life Insurance Plan
- Competitive Bonus Structure
- Employee Dealership Discount
- Paid Training
- Opportunities for career growth and development within our family-owned company.
- A supportive, friendly work environment where you are treated as part of the family.
- Ongoing training to keep your skills sharp and stay up-to-date with industry advancements.

#### **Key Responsibilities:**

- Diagnose vehicle issues using diagnostic tools and equipment.
- Perform routine maintenance services such as oil changes, tire rotations, brake inspections, and other preventive services.
- Repair and replace faulty parts and components, including engines, transmissions, and other critical systems.
- Provide clear and accurate documentation of all repairs and services performed.
- Work collaboratively with the service team to ensure vehicles are completed promptly.
- Communicate effectively with customers and explain necessary repairs and maintenance recommendations.
- Follow safety protocols and maintain a clean and organized workspace.
- Stay up-to-date with the latest industry technology and repair techniques.

#### **Qualifications:**

- A high school diploma or equivalent and additional automotive training or certifications are a plus.
- Proven experience as an automotive technician or mechanic (minimum of 1-3 years preferred).
- Strong diagnostic and problem-solving skills.
- Ability to work on a variety of vehicle makes and models.
- Proficiency with computerized diagnostic tools and repair software.
- Excellent attention to detail and commitment to quality workmanship.
- Strong communication and customer service skills.
- Valid driver's license with a clean driving record.
- ASE certification is highly desirable but optional.

# How to Apply:

If you're a skilled Service Technician looking to work in a supportive, family-oriented environment where customer service and quality are top priorities, Confidence Auto Group would love to hear from you! Please submit your resume and cover letter to Jerry Trevino, jtrevino@aztecchev.com.