

## How many components and parts are covered by TotalCare®?\*

So many, we can't possibly list them all, but here is a sampling of some of the items covered by TotalCare.

- Electronic Control Module
- Electronic Level Control Programmer
- Compressor Pressure Switch
- Clutch Cycling Switch
- Electronic Temperature Control Sensors
- Evaporator and Heater Core Case
- Fluid Level Sensor
- Factory Installed Radio, CD Player and Speakers
- Air Bag, Sensors and Switches
- Rear View Camera
- Rear Defroster
- Trip Computer
- Navigation System
- Factory Installed Anti-Theft Device
- Oil Pressure Gauge/Light
- Locking Cylinders
- Hood and Trunk Latches
- Electronic Power Steering
- PLUS, Hundreds more...

**No** other vehicle service contract provides you the **confidence, protection, and security** of **EasyCare® TotalCare!**



\* Subject to terms and conditions of coverage; please see specific coverage plans for full details. Coverage may not be available in all areas.

EasyCare Vehicle Service Contracts have been endorsed as a Motor Trend® Recommended Best Buy. EasyCare is designed to enhance your overall ownership experience and with more than 4 million customers, you can count on EasyCare to be there when you need us.

More about EasyCare Vehicle Service Contracts:

- Fully insured by a licensed insurance company
- Proven and tested world class claims authorization and payment
- Transferable for increased vehicle resale value
- Renewable for whatever coverage your vehicle is eligible for at time of your contract's expiration

We recommend that you bring your vehicle back to your selling dealership. If you are anywhere in the U.S. or Canada and need covered repairs, call EasyCare and we will refer you to a Preferred EasyCare Dealer or Designated Repair Facility. Or, you can go to any licensed repair facility and EasyCare will pay them directly so that you do not have to pay out of pocket.<sup>(1)</sup>

<sup>(1)</sup> You must pay your deductible, when applicable.

\* Term availability is based on the age of the vehicle and the mileage on the odometer at the time of sale. This brochure is a summary of some of the benefits available with EasyCare Vehicle Service Contracts. AS REQUIRED BY FLORIDA STATUTE 634.121 (10), THE SERVICE AGREEMENT COMPANY MAY REQUIRE THE USE OF REMANUFACTURED PARTS. Some benefits may not be available in some states. See your actual contract for details of coverage, as well as terms and conditions.

EasyCare Vehicle Service Contracts are administered by Automobile Protection Corporation – APCO. The Issuing Provider is Warranty Support Services LLC (except in Florida the Service Agreement Company is Automobile Protection Corporation – APCO under license number 60080; in Louisiana the Issuing Provider is APCO Louisiana – VMBI, LLC; in Maine, Washington and Wisconsin the Issuing Provider is Automobile Protection Corporation – APCO). The Issuing Provider is subject to change. Please refer to your contract for additional information.



is there.



Administered by

AUTOMOBILE PROTECTION CORPORATION – APCO  
Setting the standard of excellence since 1984.

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[www.easycare.com](http://www.easycare.com)



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To use, download any free QR Code reader to your smartphone from your app store.



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TotalCare® | GOLD TotalCare® | GOLD TotalCare® | GOLD

**EASYCARE®**  
Vehicle Service Contracts



TotalCare® | GOLD

Choose TotalCare for total confidence.



TotalCare is EasyCare's signature product and the ultimate worry-free extended protection for your vehicle.

It's ideal for car, truck and SUV owners who want full protection on their new or previously owned vehicle.

TotalCare pays to repair ALL of your vehicle's major mechanical and electrical components that are not specifically identified in the list of exclusions on your contract. Our comprehensive coverage provides worry-free ownership so that you can enjoy your vehicle.

### COMPONENT GROUPS COVERED

- Engine
- Transmission/Transfer Case
- Drive Axle (Front/Rear)
- Seals and Gaskets
- Taxes and Fluids
- Air Conditioning
- Heating
- Fuel System
- Cooling System
- Braking System
- Suspension
- Steering
- Electrical System
- High Tech/Convenience Group
- Miscellaneous

### WHAT IS NOT COVERED\*

- Normal maintenance items and parts described in your vehicle's maintenance manual
- Squeaks, rattles, water leaks or wind noise
- Non-factory installed radios and speakers
- Exterior metal
- Upholstery
- Cosmetic items like carpet, trim, etc.
- Convertible tops, glass, plastic or assembly
- Damaged/corroded/rusted parts, and
- Any part not listed as covered in the contract (see actual contract)

### Additional Benefits\*

TotalCare includes these valuable benefits:

#### RENTAL CAR REIMBURSEMENT

Providing immediate transportation when your vehicle is in for a covered repair.



#### TOWING REIMBURSEMENT

Reimbursement for towing if needed for a covered repair.



#### TRIP INTERRUPTION REIMBURSEMENT

Food and lodging reimbursement if you have a covered breakdown when you are traveling away from home.



#### TIRE AND WHEEL ROAD HAZARD PROTECTION<sup>(1)</sup>

Repair or replacement of tires and/or wheels (original or replacement of like kind and quality) if damaged due to road hazard.



#### EMERGENCY ROADSIDE ASSISTANCE

Your plan includes Emergency Roadside Assistance benefits. Simply call our toll free, 24-Hour Emergency Assistance phone number for the following services, up to \$65 per occurrence:



- Towing (up to \$100 per occurrence)
- Gas and Fluid Delivery
- Flat Tire Change
- Lock Out
- Battery Jump Start

#### TRANSFERABLE

You can transfer the coverage to another private owner of the vehicle.

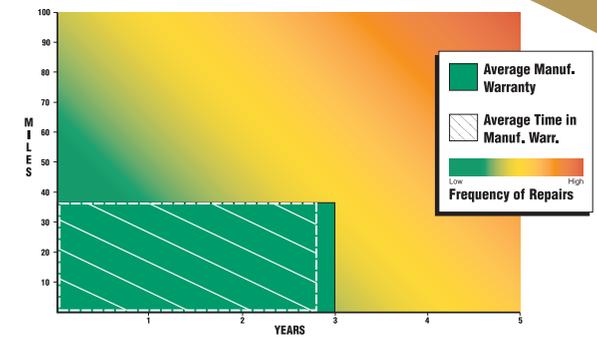


#### RENEWABLE

You can purchase another contract for the vehicle prior to the expiration of your contract.



### Did You Know?



- ♦ Most manufacturer's full warranties are 3 years/36,000 miles.<sup>(2)</sup>
- ♦ The average person drives 13,000 miles per year, so most people are out of factory warranty after 2.8 years.<sup>(3)</sup>
- ♦ Repair frequency increases as mileage and years increase.

### Average Repair Cost Plus Associated Expenses<sup>(4)</sup>

| Part                              | Cost of Repair | + Towing <sup>(4)</sup> | + Rental Car <sup>(4)</sup> | = Total           |
|-----------------------------------|----------------|-------------------------|-----------------------------|-------------------|
| <b>Engine</b>                     | \$7,771.42     | \$100                   | \$90                        | <b>\$7,961.42</b> |
| <b>Transmission</b>               | \$5,242.31     | \$100                   | \$90                        | <b>\$5,432.31</b> |
| <b>Hybrid Vehicle Generator</b>   | \$3,960.38     | \$100                   | \$90                        | <b>\$4,150.38</b> |
| <b>Navigation System</b>          | \$2,656.66     | \$100                   | \$90                        | <b>\$2,846.66</b> |
| <b>Cylinder Head</b>              | \$1,870.08     | \$100                   | \$90                        | <b>\$2,060.08</b> |
| <b>Timing Belt and Chain</b>      | \$1,794.30     | \$100                   | \$90                        | <b>\$1,984.30</b> |
| <b>Air Conditioner Compressor</b> | \$1,765.47     | \$100                   | \$90                        | <b>\$1,955.47</b> |
| <b>Electronic Control Module</b>  | \$1,233.21     | \$100                   | \$90                        | <b>\$1,423.21</b> |
| <b>Fuel Injectors</b>             | \$930.57       | \$100                   | \$90                        | <b>\$1,120.57</b> |
| <b>Rear View Camera</b>           | \$729.40       | \$100                   | \$90                        | <b>\$855.73</b>   |

Repair costs were calculated using the average cost of repairs for 17 different vehicles and a national average of \$85 per hour for labor. The vehicles used in the calculation are as follows: BMW 328i; Chevrolet Impala; Dodge Caliber; Dodge Grand Caravan; Ford Explorer 4x4 V6; Ford Fusion; Ford F150 4x4 V8; Ford Taurus; Honda Accord 6cyl; Mercedes Benz E350; Nissan Altima; Nissan Frontier; Nissan Maxima; Toyota Camry; Toyota Corolla; Toyota Tacoma 4x4 V6; Volkswagen Jetta. Vehicles are model year 2009-2011. All vehicles and manufacturers are registered trademarks of their respective corporations.

<sup>(2)</sup> © Cars.com, October 2011

<sup>(3)</sup> U.S. Department of Transportation, April 2011

<sup>(4)</sup> Costs may vary.

\* Subject to terms and conditions of coverage; please see specific coverage plans for full details. Coverage may not be available in all areas.

<sup>(1)</sup> Benefits may vary by state.