

CARR Auto Group

Cancellation Instructions

This refund process takes 6 to 8 weeks to complete

1. Please fill out the cancellation form *completely*. (include your current address in the requested area & current phone number where you can be reached)

2. If you have requested the refund to be returned to yourself (check the box “customer” on the form), the vehicle’s original lien holder must be paid in full so please send proof of pay off on loan. Please include the original lien holder name, phone number and account number. If this vehicle was refinanced, please make a note of that on the form.

4. If your vehicle is a **Total Loss**, your Insurance claim information will need to be submitted the information needed as follows: date of loss and mileage at the time of loss.

3. Please verify the **VIN number** on the vehicle that you would like to cancel.

4. Please know the only persons able to cancel the warranty on a vehicle, is the owner of the vehicle.

Thank you
Warranty Cancellation
503-672-3253

CARR AUTO GROUP
INSURANCE CANCELLATION REQUEST FORM
PLEASE ATTACH A COPY OF YOUR PRODUCTS REQUESTING TO CANCEL

Cancellation date _____ | _____
Current address: _____ (your name)

(phone # - **VERY IMPORTANT!**)

Cancellable Products-Cancel my (mark X for all that applies):

Credit Life & Disability AND/OR Vehicle Service Contract
Nissan Vehicle Service Contract Nissan Maintenance GAP insurance
Subaru Maintenance Subaru Vehicle Service Contract
Complete Care/Key Replacement/Multi-Shield

Vehicle canceling:

Year _____ Make _____ Model _____
VIN# _____ Odometer reading _____

(required for cancellation)

Date purchased _____ (month/year)

Reason for cancellation*:

*If this is a Total Loss, include your Total Loss claim information sheet, i.e. date of loss & mileage at the time of loss.

Refund to go to: (check one of the following)

Customer Address: _____

***If you have satisfied your vehicle loan, **please include proof that your loan is paid in full** so that the refund will come to you directly. Documents acceptable Secure Odometer Disclosure, (if vehicle has been Traded-in) Payoff letter from lienholder on company letterhead.

Carr Auto Group Stock # refund to be applied to _____

***\$_____ has been allowed toward the purchase of your vehicle. Customer agrees to pay the difference upon demand if the refund that is being credited as a down payment of the vehicle now purchasing is less than this amount allowed. _____ (initial)

Lien holder Name: _____

Address: _____

Acct#: _____

*****Please allow 6 - 8 weeks for complete processing*****

Customer signature: _____ Date: _____

CARR employee representative (please print name): _____

Please return this form via mail, e-mail, or Fax Attn: Heather Hassel/Warranty Cancellations

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